**Notes of the Riverside Medical Centre PPG Meeting**

**Held on 18th August 2016**

**Present:**

Joyce Swindlehurst PPG Chair

Sylvia Megson Patient Representative Margaret Shillito Patient Representative

Barbara Chilton Patient Representative Janet Eaton Patient Representative

Cath Wilson Riverside Medical Centre June Price Patient Representative

Apologies: Maggie Clowery

**Notes from previous meeting**

Agreed

**Matters Arising**

Actions from the last meeting:

* Cath discussed the monthly themes and discussion took place around what to concentrate on as there are so many themes each month – agreement was made to focus on the Know your Numbers theme and raising awareness of the NHS Health checks available for the cohort of patients aged between 40 and 74 years of age with no pre-existing Cardio Vascular Disease (including hypertension). The Group agreed to come into surgery during September and spend time talking to patients about the NHS Health checks and also demonstrate the use of the BP machine in the waiting room.
* Cath has calculated the cost of patients missing their pre-booked appointments across the board including all of the clinicians in Practice. For the 2 months from 1st June to 31st July the approximate cost to the Practice was £2300+. It was agreed that a poster would be displayed showing this figure and also what the Practice could have used this money on.
* Maggie Clowrey came into surgery following the last meeting to talk to patients about the Expert Patient Programme. Feedback from Maggie suggests that it was good and a number of patients expressed interest in finding out more about the EPP.

Cath advised the group that Elaine Harrison, our Advanced Nurse Practitioner had resigned at the end of July.

Cath advised that Dr Nijjar was staying for a temporary period until the end of September until he moves down South!

The Group asked how Andy Smith (Trainee Advanced Care Practitioner) was working out and Cath updated them on his progress.

Cath updated the Group on the new GP Registrars, Dr Rachel Curran GPStR 3 (in her final 12 months of training at Riverside) and Dr Jacky Savva, GPStR1 (first rotation in General Practice for 6 months until February 2017)

Next meeting – 29th September 2016 at 2pm in the Bungalow